IT Security Bulletin

The IT Security Bulletin is sent on a quarterly basis or as needed to inform the WKU community of IT security issues and best practices. If you have any questions, please contact IT Support via one of the methods listed at www.wku.edu/it/contact.

Internet Explorer

On January 12, 2016, Microsoft will no longer support versions of Internet Explorer (IE) older than IE 11 on Windows 7. WKU IT will begin pushing IE 11 to computers that have older versions of IE via Automatic Updates after the winter break. If you have any questions, please contact the IT Helpdesk.

Phishing Scams

Phishing scams continue to be a security threat to WKU as well as other organizations. If you receive a phishing email, please forward it to phish@wku.edu. WKU IT will never ask you for your password by phone, in person, or by email – even for purposes of support. Be cautious of links in email, particularly ones that take you directly to a login page. Be certain that you are logging into a WKU system before providing your WKU credentials. Some recent phishing attempts appear to be from WKU IT warning you that your mailbox is being moved, has been compromised, or is full.

Example of recent phishing scam:

Your e-mail account was LOGIN today by Unknown IP address: 103.240.180.228, click on the Administrator link below and LOGIN to validate and verify your e-mail account or your account will be temporary block for sending more messages.

CLICK HERE (link disabled)

Thank you"

You can learn more about phishing scams here: http://www.wku.edu/it/security/sc-phishing.php

EMV Chip Cards

By now you have probably received a new credit or debit card with an EMV chip from your bank. "Chip Cards" were designed to reduce credit card fraud because they are more difficult to duplicate. Online transactions are not affected by Chip Cards, and some security experts are predeicting a surge in online fraud as a result. Be sure to check your bank and credit card statements for accuracy on a regular basis. More information about EMV can be found here: http://time.com/money/4040808/credit-card-chip-fraud-emv/

University Policy

All users of WKU Information Technology resources, including but not limited to WKU employees and students, are required to read and understand WKU's IT policies. Failure to understand and abide by these policies could not only result in disciplinary action but could expose the University or you to various liabilities. IT policies, like technology in general, evolve over time, so it is a good idea to review them regularly for changes. Please see the IT policy web site for more information:

http://www.wku.edu/it/policies/