



## Information Security Bulletin, Spring 2020

- **Financial Aid Scams:** Receive an email stating your financial aid is on hold? It's a frequent scam. Always check your status by logging into TopNet directly (never through a link), and check the Phish Bowl for scam examples: <https://www.wku.edu/its/phishbowl/emails/index.php?view=article&articleid=8431>
- **Tax Scams:** It's tax time again, so be on the lookout for tax-related scams: <https://www.irs.gov/newsroom/irs-concludes-dirty-dozen-list-of-tax-scams-for-2019-agency-encourages-taxpayers-to-remain-vigilant-year-round>
- **MFA at WKU:** In 2020, we intend to require multi-factor authentication on more systems. Work at WKU and don't have a DUO account? Please sign up: <https://td.wku.edu/TDClient/KB/ArticleDet?ID=3197>
- **MFA for Personal Use:** What is MFA and why should you use it on Facebook, Gmail, eBay, and more? <https://duo.com/product/multi-factor-authentication-mfa/two-factor-authentication-2fa>
- **Use Unique Passwords:** Even if you dreamt up a REALLY good password, here's why you shouldn't use it for multiple sites or services: <https://www.kaspersky.com/blog/never-reuse-passwords-story/24808/>
- **New Trends in Phishing:** Phishers are now targeting you via text messaging and messaging apps such as What's App and Facebook Messenger. Here's how you can identify the phishing scams that may come your way: <https://www.sans.org/security-awareness-training/resources/messaging-smishing-attacks>
- **Data Backup:** Are you backing up your personal data? How would it feel if you lost important records or photos? Check out this article for some tips on backups: <https://www.sans.org/security-awareness-training/resources/got-backups>
- **Gift Card Scams:** No, the Dean didn't just ask you to buy her Apple gift cards: <https://www.zdnet.com/article/beware-phony-gift-card-email-scams-heres-why-attackers-love-using-them/>
- **Employment Scams:** Scammers are trying to trick you into applying for fake jobs! See this PSA from the FBI: <https://www.ic3.gov/media/2017/170118.aspx>
- **WKU Sensitive Data Storage Policy:** Personal information is valuable, so make sure to keep our data safe! WKU Information Security Plan: <https://www.wku.edu/policies/docs/79.pdf>

The WKU Information Security Bulletin is sent by Information Technology Services (ITS) on a semiannual or as-needed basis to inform the WKU community of IT security issues and best practices. If you have questions, please contact ITS support via one of the methods listed at [www.wku.edu/its/contact](http://www.wku.edu/its/contact). Please note, none of these links ask you for a login or other personal information. As always, ITS reminds you to familiarize yourself with all WKU policies. For updates, follow ITS on Twitter, @wkuITS.